



DEPARTMENT OF THE NAVY
OFFICE OF THE UNDER SECRETARY
1000 NAVY PENTAGON
WASHINGTON, D.C. 20350-1000

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Ser FSSD/54
June 24, 2002

Affordable Interior Systems
4 Bonazzoli Avenue
Hudson, MA 01749
Attn: Mr. Ben Maxwell

SubJ: LETTER OF APPRECIATION

Dear Mr. Maxwell:

We extend our appreciation to Affordable Interior Systems (AIS) for outstanding service to the U. S. Navy in providing systems furniture and related services in our recovery from the attack on the Pentagon on September 11, 2001.

AIS supplied the systems furniture for a number of Navy and Marine Corps units at the Pentagon. Furniture and space planning requirements were borne out of emergency circumstances necessitating quick response. AIS performed exceptionally in all aspects of the work - planning, customer liaison, design, equipment delivery/material handling coordination, installation and post installation adjustments.

Spaces for displaced military were outfitted quickly and efficiently. The success of this effort was largely due to the dedication, skill and resourcefulness of your agents, Joe Combs and Roger Valentine and their staff at JMC. They earned our highest respect and have gone the extra mile to see that the Navy's requirements were met on time. They were particularly helpful in accomplishing computer based (CAD) layouts quickly, usually in a matter of hours.

We note that your company responded well to your agent requests for quick shipment on a number of occasions facilitating an aggressive move-in schedule. The quality of the modular furniture is very good and appears to be competitively priced. We are most pleased with the end result - Sailors and Marines back to work in spaces properly outfitted with the requisite equipment. Please pass on our thanks to your professional staff at AIS and JMC. Well done!

A handwritten signature in black ink that reads "D. C. Black".

D. C. BLACK
Commander, U. S. Navy
Deputy Director, FSSD, AAUSN